

News and Information for the Business Community of Huber Heights, Ohio

Tips to avoid identify theft:

Submitted by Jack Schaadt, Prestige Printing, HHCoc B.O. D.

1. Do not sign the back of your credit cards. Instead, put 'PHOTO ID REQUIRED.'
2. When you are writing checks to pay on your credit card accounts, DO NOT put the complete account number on the "For" line. Instead, just put the last four numbers. The credit card company knows the rest of the number, and anyone who might be handling your check as it passes through all the check processing channels won't have access to it.
3. Put your work phone # on your checks instead of your home phone. If you have a PO Box, use that instead of your home address. If you do not have a PO Box, use your work address. Never have your SS# printed on your checks. You can add it if it is necessary. But if you have it printed, anyone can get it.
4. Place the contents of your wallet on a photocopy machine. Do both sides of each license, credit card, etc. You will know what you had in your wallet and all of the account numbers and phone numbers to call and cancel. Keep the photocopy in a safe place. Carry a photocopy of your passport when you travel either here or abroad. We have been told we should cancel our

credit cards immediately. But the key is having the toll free numbers and your card numbers handy so you know whom to call. Keep those where you can find them.

5. File a police report immediately in the jurisdiction where your credit cards, etc., were stolen. This proves to credit providers you were diligent, and this is a first step toward an investigation.

6. Call the 3 national credit reporting organizations immediately to place a fraud alert on your name and also call the Social Security fraud line number. The alert means any company that checks your credit knows your information was stolen, and they have to contact you by phone to authorize new credit. Here are the numbers you always need to contact if your credit cards are stolen:

1. Equifax: 1-800-525-6285
2. Experian (formerly TRW): 1-888-397-3742
3. Trans Union: 1-800-680 7289
4. Social Security Administration (fraud line) 1-800-269-0271

Emergency Department at the Huber Health Center

The Emergency Department at the Huber Health Center located at 8701 Old Troy Pike in Huber Heights is now open! The new freestanding Emergency Department will occupy the first floor of Huber Health Center. The \$9 million project was announced last summer and will bring more than 40 new employees to Huber Health Center. Along with 12 treatment rooms, the new facility will have a triage room, an ortho-cast room, respiratory therapy quarters and a complex care room. "We have seen the need for emergency services in the Huber Heights area for several years now," said Grandview Medical Center President Richard Haas. "This closer access will be a huge advantage for patients in Huber Heights and surrounding communities. Thousands of residents of these areas will have 10 minute access to emergency services, and this is so critical when you have a health crisis."

Grandview officials anticipate 10-20 percent of the Emergency Department (ED) patients will come from local Emergency Medical Service squads who take their patients to the nearest appropriate ED. About 15,000 total visits are expected in the ED's first year of operations.

"Providing emergency care in a freestanding facility is unique, at least at this level," explained Keith Achor,

RN, MS, and Director of Emergency Services for Grandview Medical Center. "We will be offering a level of emergency care typically found only within a hospital setting. All of our doctors are Emergency Board Certified physicians." The Emergency Department is open 24 hours a day, 365 days a year and for more information visit www.huberemergency.org.



Note from Interim Executive Director

Chamber Members:

As of August 1, 2011 I have been back in the director's chair serving as Interim Executive Director for the Huber Heights Chamber of Commerce. As many of you know I retired from the Chamber in December, 2009 and the position was filled by Anita Brock who has since left effective July 30, 2011. The Board of Directors has begun the search to fill that position. I feel privileged to be able to take a leave of absence from my part-time job at The Heights Café and eager to work with the board and committees to continue to keep the Huber Heights Chamber of Commerce running smoothly during this process. Please feel free to contact me at the chamber office anytime. I look forward to working with the Chamber again and hope to see all of you at some of our events.

Sincerely
Pat Stephens,
Interim Executive Director



Lyn Hogrefe from Happy Hormone Cottage was the guest speaker at the August 11th WINGS. Lyn is a vibrant, enthusiastic and informative speaker who shared with the group some wonderful information for women of all ages. Thanks to Celebrations II for the great food and service and to the committee for arranging the speaker. The September meeting of WINGS will be held at Texas Roadhouse and our guest speaker will be Officer Mark Bruns of the Huber Heights Police Division. His topic will be personal safety.



**Next Meeting will be on
September 8, 2011**

Guest Speaker: Officer Mark Bruns,
Huber Heights Police Division

Location: Texas Roadhouse
Merily Way

Time: Lunch is ready at 11:30 a.m. and the meeting starts at 12 noon and we are finished at 1:00

Cost: \$8 per person for members,
\$10 per person for non-members

Please RSVP by Tuesday, September 6th before noon to the Chamber office at 233-5700 or kathyb@hubercc.com

Cancellation Policy: We accept reservations for Chamber WINGS until noon on the Tuesday prior to the meeting. This date represents a guarantee from the Chamber to the event facility and caterer concerning payment and commitment, no exceptions. Cancellations AFTER that time will be invoiced.



Future Wings Member



**Booth spaces going fast for 2011
Taking Business to New Heights expo!**

If you have not reserved your space contact the chamber office at kathyb@hubercc.com before they are all filled!

Business After Hours



County Corp/NSP hosted the July Business After Hours event at the newly renovated house located at 5870 Beth Road. Guests enjoyed a tour of the home, the rain garden in the backyard and networking with State Senator Beagle, Walt Hibner -President of the Home Builders Association, representatives from the Chamber Board of Directors and members and delicious food prepared by Kirsten Pietsch from Secret Ingredient to Hometown.

Business Enrichment Breakfast

Mark Herres, CEO of The Builders Development Group was the guest speaker for the July Breakfast Briefing. Mark discussed renewable energy and how new technology has made it cost effective for businesses. From new glass panel technology and compressed natural gas to LED lighting, renewable energy can save you money now.



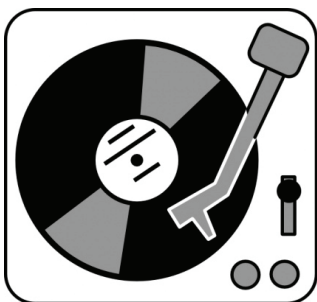
City Employees Retire

H·A·P·P·Y Retirement

Jeanne Renick, Accounting Administrator and Luke Swift, Public Works Superintendent retired on Friday, July 29, 2011. Jeanne Renick had been employed with the city for 15 years and started out as an accountant. She served as Interim Finance Director and later was promoted to Accounting Administrator. Jeanne was nominated as Employee of the quarter in 2008 and was selected as the Employee of the Year in 2005. Luke Swift was hired by Wayne Township as a Road Maintenance Worker in 1979 and in 1987 was hired by the City of Huber Heights and promoted to Foreman. Luke was nominated as Employee of the Quarter in 2004 and 2008 and selected as Employee of the Year in 2008 (along with the Public Works Division). In 2007 he was promoted to Public Works Superintendent. Luke was always willing to help the businesses in Huber Heights and when the Chamber was in need of assistance with tree lightings, parades and other events he was always there. We wish both Jeanne and Luke the best and many happy days of retirement.

Carriage Trails Tops the List for Fastest-Growing Neighborhoods

According to the Dayton Business Journal, three Dayton-area residential developments ranked among the top 5 fastest growing residential developments in Southwest Ohio. The top communities for building permits were Carriage Trails in Huber Heights, Villages of Winding Creek in Washington Township and Waterford Landing in Fairborn. Two Cincinnati-area communities: Parks of Whitewater, a Fischer Homes development, and Madeira Pines, a Brookstone Homes development, rounded out the top 5.



Ultimate Oldies Radio 97.7 & 101.1

Huber Heights own local public radio station Ultimate Oldies Radio 97.7 & 101.1 on your dial is holding its annual "Vinyl Record Sale" on September 10 & 11 from noon to 6 pm each day. If you're a collector of old records stop in and check out the huge assortment at 6182 Chambersburg Road (former Smith & Weston School of Martial Arts) in the Huber Centre. They are also conducting a "Vinyl Drive" for donations of records to include in their collection for sale. Those records may be dropped off at The Heights Café @ 6178 Chambersburg Road (Monday – Saturday 7:30am to 3:30 pm) or The All American Store @ 6140 Chambersburg Rd (both in the Huber Centre).

HUBER HEIGHTS
Chamber of Commerce
 Advocating for Business and Community

2011

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2011 Calendar of Events

Sept 8

Chamber WINGS
 Texas Roadhouse, Merily Way
 Mark Bruns, Huber Heights PD
 Personal Safety
 Noon

Sept 15

Business After Hours
 Bella Capelli Salon
 5pm-7pm

Sept 28

Breakfast Briefing Series
 CONTACTICS
 "Think Twice, Buy Local"
 Marketing Campaign
 7:30am-9am
 Carriage Hill Farm

October 6

Business After Hours
 Emery Communications
 5pm-7pm
 Chamber Office

October 13

Chamber WINGS
 Celebrations II
 Kathy Faulks, Images Unlimited
 Noon

October 31

Beggars Night
 City of Huber Heights
 6-8pm

November 3

Business Expo
 Huber Heights Athletic Foundation
 5-7pm
 B to B Networking-3-4:30 p.m.

November 10

Chamber WINGS
 Old Glory Sweet Shoppe
 No Speaker / Networking
 Noon

Nov 29

Tree Lighting
 Huber Center
 6pm
 Tree Decorating Contest 27-29

December 8

Chamber WINGS
 Sinclair's Huber Heights
 Learning Center
 Speaker TBA
 Noon

This calendar is also available at our web site along with a list of members and links to their web sites. www.huberheightschamber.com

BWC- Hand Injury Prevention

Information provided by the American Safety & Health Management Consultants, Inc.

Your hands are vulnerable to cuts, bruises, electrical shock, chemical exposure, and even amputation. The most effective control to prevent injury is to remove the hazard altogether or "engineer it out". When this is not practical, administrative controls such as safety policies/procedures and use of personal protective equipment must be used. To come up with a list of how to protect your hands in each and every situation would be impossible, so do the smart thing: ask the "what if" question. What if the item I am lifting has sharp or ragged edges? What if the wrench slips? What if this chemical gets on my hands? Before you begin a project or pick up a tool or start a piece of equipment, think of the accident that CAN and WILL happen unless you make sure it doesn't.

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Step 1

Visible Active Senior Management Leadership

For a safety program to be truly effective, it must start at the top. It should have a higher purpose than simply complying with OSHA. Although OSHA compliance is important, if that is the only purpose of a company's safety effort the safety program will not be as effective as it should be. Safety needs to be considered a core organizational value that directly contributes to the overall success, growth and profitability of the company. Safety is an investment in the continued success of the company.

Safety should start with a Mission Statement. That mission should reflect the importance safety has to the organization and it should tie directly into the overall Corporate Mission.

The following is a sample of the Safety Mission Statement:

It is the full intent of our Corporation to provide as safe and healthful work environment as possible. By doing so we will protect our most vital assets and contribute directly to our company's continued growth, success and profitability.

What are a company's most valuable assets?

- Employees
- Property
- Equipment
- Service, Sales or Production Capabilities
- Financial Strength
- The Company's Good Name

This is what an effective safety program management system is designed to achieve. This will only happen if upper management takes the necessary leadership role to make it happen.

What should upper management be doing:

- Promote safety as a key organizational value. (This needs to be made clear to everyone in the company)
- Authorize needed resources to ensure the safety program is successful.
- Establish clear management safety responsibilities for all levels of management.
- Set high goals and standards for performance.
- Hold everyone accountable for the success of the program.
- Measure results and strive for continuous improvement.
- Stay actively involved in the process.
- Accept no excuse for failure.
- Constantly promote the value of the safety program.

MANAGEMENT SAFETY RESPONSIBILITIES

All levels of management are committed to ensuring that every effort is made to assure that safety is a primary consideration at all times. The following has been developed to clearly outline each management level's safety responsibilities.

SENIOR MANAGEMENT:

- Sets the tone and commitment for the safety program and communicates this to all levels of management.
- Establishes yearly safety performance goals and objectives.
- Holds all levels of management responsible and accountable for the safety performance of the company.
- Clearly demonstrates the company's commitment to the safety program by allocating appropriate resources, manpower and direction necessary to accomplish the company's goals and objectives.
- Reviews monthly statistical and injury reports and tracks safety performance.
- Reviews all serious accidents and where appropriate expresses the company's concern to the injured employee and the employee's family.

SUPERVISORS:

- Follows closely and requires all of his/her employees to follow all safety rules and guidelines.
- Conducts new employee safety orientation and covers departmental specific safety training.
- Conducts monthly safety meetings and employee safety contacts.
- Thoroughly investigates all employee accidents and injuries. Reports these immediately to their department manager and takes the necessary corrective action as soon as possible.
- Conducts regular departmental safety inspections to ensure that safe working conditions are being maintained at all times.
- Corrects unsafe conditions and unsafe acts as they occur and documents corrective action taken on each.
- Communicates the company's commitment to the safety program to their employees and holds them accountable for their individual safety performance.

SAFETY COORDINATOR RESPONSIBILITIES

An appropriate management level individual will be designated as the Safety Coordinator. This individual will be given the necessary authority to carry out the responsibilities of the job. Management will give the individual the utmost support and cooperation.

The following responsibilities are included:

- * Will conduct New Employee Safety Orientation and Training and will work closely with other employees that will be involved in safety training.
- * Will conduct Facility Safety & Housekeeping Inspections and recommend needed corrections immediately.
- * Will counsel employees on safe work behavior.
- * Will communicate the effectiveness of the safety program to senior management.
- * Will review the safety program constantly and update the program as necessary.
- * Will review all accident reports and will investigate, along with foremen/supervisors, all serious accidents.
- * Will provide leadership in directing the safety program.
- * Will work closely with foreman/supervisor on safety related issues.
- * Will stay up to date on all OSHA regulations affecting the company and communicate changes to all management/employees.
- * Will train all foremen/supervisors on the safety program and changes in company, state or federal safety regulations.
- * Will lead by example and follow all company safety policies



RETURN SERVICE REQUESTED

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Newsletter Staff

Editor: Pat Stephens

Printing: Prestige Printing

*Please check our website
www.huberheightschamber.com
for further information*



Trinadghey Computers and Consulting Group

Trinadghey Computers and Consulting Group is owned and operated by Randy Patterson and a new member to the Huber Heights Chamber of Commerce. Trinadghey offers IT/MIT consulting that specializes in technology solutions for residential and small business customers. They provide networking solutions ranging from planning, implementation, support and security of your current or new setup. They can provide eLearning for customers who want to learn new applications. Beginners to advanced courses are available on products such as Windows, Office or many other software programs. They can even customize training for your specific needs including hardware! They perform hardware/software upgrades and ensure 100% license compliance and hardware compatibility. They can be your helpdesk!! Remote or onsite support is available 24 hours a day, seven days a week. They offer unlimited service plans for your peace of mind. Your data is important; they can help keep it safe with disaster planning and recovery services. With over 7 years of experience whether from the home or the office we look forward to serving your technology needs with a service first commitment. For all of your technology needs call 937-397-7977 or 937-660-8977 to schedule an appointment.

How would you like to have your business featured in the Huber Heights Courier, Southwestern Ohio Public Radio and in the Huber Heights Chamber of Commerce monthly newsletter "The Contact" at no cost to you? Simply go to the link below and fill out the form. We will let you know when to expect your free business advertisement. This is one of your benefits of chamber membership!!

http://www.hubercc.com/documents/tbusiness_form.pdf